



DRINK PURE

water filtration system

Terms and Conditions

Last Updated: August 2026

Welcome to Drink Pure Filtration. By accessing and using this website, you agree to comply with these Terms and Conditions. If you do not agree with any part of these terms, please discontinue use of this website.

1. About Us

This website is operated by Drink Pure Filtration.

Throughout these Terms and Conditions, the words “we”, “our”, “us” refer to Drink Pure Filtration and “you” refers to any visitor or user of this website.

2. Website Use

- This website is provided for general information about our products and services.
- You agree to use this website only for lawful purposes and in a manner that does not restrict or interfere with the use of the website by others.

You must not:

- Attempt to gain unauthorised access to the website or servers.
- Upload malicious software or harmful code.

- Copy, reproduce or distribute website content without written permission.
- Use this website for fraudulent or unlawful activities.

3. Product & Service Information

We make every reasonable effort to ensure all information on this website is accurate.

However:

- Product specifications may change without notice.
- Images are for illustration purposes only.
- Colours and finishes may vary slightly from actual products.
- Availability of products and services may change.

Nothing on this website constitutes a legally binding offer.

4. Quotes & Pricing

All pricing displayed on this website is subject to change without notice.

Any quotation supplied by Drink Pure Filtration:

- is valid only for the period stated on the quotation;
- is based on the information provided by the customer;
- may require a site inspection before final confirmation.

Additional charges may apply where unforeseen installation requirements are identified.

5. Installation Services

Installation services are subject to:

- site suitability;
- safe access to the installation area;
- existing plumbing conditions;
- compliance with Australian plumbing regulations.

If additional work is required beyond the original quotation, we will discuss this with you before proceeding where reasonably practicable.

6. Product Warranty

- Products supplied by Drink Pure Filtration are covered by the applicable manufacturer's warranty.
- Warranty periods vary depending on the product.

Warranty does not cover damage resulting from:

- misuse;
- incorrect maintenance;
- accidental damage;
- unauthorised modifications;
- improper installation by third parties.

Our services also include guarantees that cannot be excluded under Australian Consumer Law.

7. Maintenance

Whole house filtration systems require ongoing maintenance, including replacement filter cartridges at recommended intervals.

Failure to maintain the system may:

- reduce filtration performance;
- affect water quality;

- reduce product lifespan;
- impact warranty coverage where maintenance requirements have not been followed.

8. Australian Consumer Law

- Nothing contained within these Terms and Conditions excludes, restricts or modifies any rights or remedies available under the Australian Consumer Law.
- Where goods or services are supplied to consumers, statutory guarantees apply.

9. Intellectual Property

All content on this website, including:

- logos
- graphics
- text
- photographs
- videos
- icons
- page layouts
- designs

is owned by or licensed to Drink Pure Filtration.

No material may be copied, reproduced, published or distributed without prior written consent.

10. Third Party Links

- This website may contain links to third party websites.
- These links are provided for convenience only.

- We do not endorse or accept responsibility for the content, products, services or privacy practices of third party websites.

11. Website Availability

While we aim to keep this website available at all times, we do not guarantee uninterrupted access.

We reserve the right to:

- update the website;
- modify content;
- suspend access;
- remove pages;
- perform maintenance without prior
- notice.

12. Limitation of Liability

To the fullest extent permitted by law, Drink Pure Filtration will not be liable for any indirect, incidental or consequential loss arising from:

- use of this website;
- reliance upon website information;
- temporary website unavailability;
- technical issues outside our reasonable control.

Where liability cannot legally be excluded, it is limited to the maximum extent permitted by Australian law.

13. Privacy

Your use of this website is also governed by our Privacy Policy.

By submitting enquiries through this website, you consent to us collecting and using your information in accordance with our Privacy Policy.

14. Changes to These Terms

- We may update these Terms and Conditions from time to time.
- Any changes become effective immediately upon publication on this website.
- Your continued use of the website constitutes acceptance of the updated Terms.
- Any disputes arising from the use of this website shall be subject to the jurisdiction of the Australian courts.

Contact Us

If you have any questions regarding these Terms and Conditions, please contact us.

Drink Pure Filtration,

01300 859 364

Drink Pure